# Sight For Life Foundation Newsletter

#### Consumer/Staff

#### Spring issue 2023



The Sight for Life Foundation acknowledge the Gadigal People of the Eora Nation, the traditional custodians of the land, and pay respects to elders both past and present.



### Welcome

We would like to welcome Crystal LaRue to our team. Crystal has worked in the day surgery environment for many years and is receiving positive patient feedback.

The foundation is the process of updated our website and hope to add some consumer voice. If you would be interested in talking on camera about you experience, let our reception team know.

We have recently colour coded our patient file and alert systems to improve better clinical handover and patient safety.

#### Upcoming meetings

- Staff
  19th Sept 23
- Medical Advisory (MAC) 17th Sept 23
- SFLF Board 24th Sept 2023

## Did you know

We are a not-for-profit. All profits go directly to funding our training labs. To donate please go to our website https://sightfoundationth eatre.org.au/



#### **Recent Audit Results**

- Hand Hygiene Audit 83.3
- Instrument tracking Audit \_ 100 %
- S8 & S4 Drug Audit (QPS) 100%

#### **Upcoming Audit**

- Clinical Satisfaction
- Staff Fire and Emergency

Check out the Patient Power Podcast on the Health consumers NSW website

#### Consumer Feedback

If you have any ideas or thoughts on how we can better improve our patient service, we would love to hear from you.

Please contact info@sightfoundationtheat re.org.au or ask for a patient satisfaction survey from your nurse.



## Sight Foundation Staff

#### Next travel destination

Katie - Noosa James - Taiwan Cate - Hamilton Island Sam - Japan Helen - China Crystal - Thailand Fen - Japan Rhinda - Bali



#### Patient feedback

"I have a mild cognitive impairment. All staff (Aware and unaware of my condition) provided excellent and kind assistance. All staff very caring, helpful and kind"

"Very impressed with the professional manner of the whole procedure and staff"