

# SIGHT FOR LIFE FOUNDATION NEWSLETTER



AUTUMM ISSUE TWO

Consumer / Staff

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## Welcome to Autumn.

By Cate Rogers Clinical Service Manager

Our new website is due to be live at the end of March. We're excited to get your feedback on it. A small batch of the new brochure will also be launching this month. Look out for it.

The inaugural newsletter has received great feedback from patients. They are finding it personable and a welcome distraction whilst waiting for surgery. The recliner in reception has been an asset for patients with delayed pickups. They can now rest comfortably whilst they wait.

We are collaborating with the public hospital to reduce waiting list. They will be utilizing our theatre and staff fortnightly during the autumn months and we look forward to assisting them. Ask Cate if you would like to be involved.

### SHARING INFORMATION DID YOU KNOW:

In 2017-2018 long-term vision disorders affected 93% of people aged 65 years and over

Australian Institute of Health and Welfare 2021. Eye health. Cat. no. PHE 260. Canberra: AIHW. Viewed 17 February 2021,



## Quality Indicators

By Cate Rogers, Clinical Service Manager

2020 data:

100% compliance with Healthcare Record completion

94% competency rate for Staff Infection Prevention competency quiz

100% compliance on patient admission processes.

## Feedback Training

By Angela Hume, Patient Advocate

Thank you to everyone for participating in the Feedback Training. Some consumer lead change include:

Decaffeination tea is now available for post-operative cups of tea.

Pointe parking has agreed to offer concession card holders and staff discounted parking at the Sydney Eye Hospital car park. Speak to Cate or Beatrice about it.



### Upcoming Meetings

**Staff:** Monday 29<sup>th</sup> March.

**Medical advisory (MAC):** August 2021.

**Board:** April 2021.

## Next Audit

By Cate Rogers,  
Clinical Service Manager

The ACHS audit was conducted on the 11<sup>th</sup> of February which we passed. Thank you to everyone for the hard work to achieve this. You are wonderful.

QPS benchmarking audits this quarters include your employee satisfaction audits. See Cate for your survey.